



## Information on data protection in the context of a travel booking or other services

### Responsible for data collection

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### Data collected / Purposes / Storage period

In the context of a travel booking or other service (e.g. visa creation, travel insurance) we collect and process various personal data from you. We require all personal data requested by us, with the exception of voluntary information in fields such as "special requests", in order to be able to register you for the trip or service you have chosen. A contract cannot be concluded without this information.

Your data will be required for the registration and execution of the trip and processed for this purpose in accordance with Art. 6 Para. 1 S. 1 lit. b) GDPR.

In this context, your data may be forwarded to the individual service providers (bus/train/ship travel companies, airlines, hotels, tour guides, travel insurance companies, visa offices, etc.). Depending on the destination, these service providers may also be located in third countries.

If you pay for the trip by credit card, data will also be exchanged with the credit card company. Your data will be collected by us and stored centrally. The server on which the data is stored is hosted by an external service provider. The corresponding data processing is necessary for the fulfilment of the contract and is based on Art. 6 Para. 1 S. 1 lit. b) GDPR.

We store your data for the purpose of fulfilling the contract until the trip is completed. Until then the processing of your data is necessary for the fulfillment of the contract and is based on Art. 6 Para. 1 S. 1 lit. b) GDPR. We then store your data until the statutory limitation periods expire. We have a justified interest in the corresponding processing of your data, which already results from Art. 17 para. 3 lit. i) GDPR. The corresponding data processing is based on Art. 6 para. 1 sentence 1 lit. f) GDPR. Even after the statutory limitation periods have expired, we will retain your data for the duration of the tax retention periods. We are legally obliged to store the data accordingly. Data processing is therefore based on Art. 6 Para. 1 S. 1 lit. c) GDPR.

If you have requested to receive our newsletter, we will use your e-mail address to send you the newsletter you have subscribed to. The corresponding data processing is based on your consent in this respect and thus on Art. 6 A. 1 lit. a) GDPR. You can revoke your consent at any time. In addition, you can unsubscribe from the newsletter at any time by clicking on the link contained in each newsletter.

For the purpose of quality control, we will send you a feedback form after the trip has been completed. The completion of this questionnaire and the indication of your name are completely voluntary. You can object to the questionnaire being sent to you at any time.

Even without consent, we are permitted to send you advertising for our own similar offers, because we have an entrepreneurial interest in advertising our own products. The corresponding data processing is based on Art. 6 Para. 1 S. 1 lit. f) GDPR. We store your data for these purposes as long as we have no revocation of your consent or an objection against the processing of your data for the purpose of direct advertising.

### Your Rights

If personal data is processed by you, you are the data subject within the meaning of the DSGVO and you are entitled to rights vis-à-vis the person responsible.

Thus, you have the right to obtain information about the personal data stored by us at any time. Furthermore, you also have the right to transferability, correction or deletion as well as to restriction of the processing of your data. You can also object to the processing of your data at any time. A detailed overview can be found in our complete data protection declaration in chapter "IX. Rights of the person concerned".

Our complete data protection declaration can be sent to you on request.